



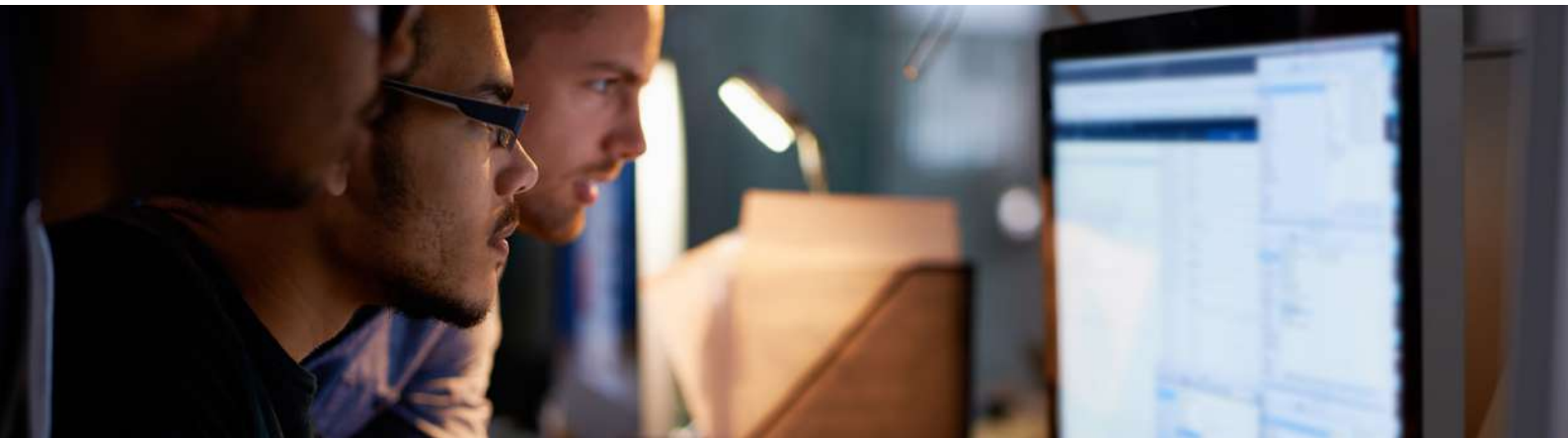
**One point, right solution
for preventive maintenance,
support and consulting
services for Oracle database: DBO**

Improve your operational efficiency with our cost-effective and trustworthy services designed for Oracle database and IFS Applications.

Your database is a critical and sensitive information source for your business. It is possible to miss alerts and requirements of your database due to busy schedules or respond in an untimely manner. Increasing data volumes make database maintenance and management more complex each day. Nowadays, all companies demand a secure environment to store and manage their data.

As a DBO, we offer customized consultancy services tailored to your specific needs. Our mission is to guarantee the utmost security of all data stored on company servers through best practices in maintenance, data security, backup, and intervention measures. We take preventive measures to minimize or eliminate potential problems and ensure the sustainability of all processes involved.

In addition to our preventative maintenance services, we offer prompt solutions for any possible issues through our consultant staff, composed of highly experienced sector experts, and our support services. These services are available 24/7 and cover any necessary areas within our agreed upon service level agreement.



Since 2016, we have been providing maintenance services and solutions based on our experience gained from working with more than 60 companies in Turkey and worldwide.

We aim to manage your data in a reliable and efficient way by combining our experience gained from offering database consultancy services to customers using IFS Applications with our specially developed solutions based on years of R&D studies. Your data is critical to both of us, and we prioritize its health and security.

We strive to provide you with uninterrupted and secure systems while saving you time through our database and application continuity and support consulting services. We have served hundreds of customers with both Oracle and IFS, ensuring that our customers can rely on our expertise and industry-specific knowledge.



24/7 Expert Assistance, When You Need It

With our team of experienced professionals and extensive expertise, we provide value-added solutions to meet your needs and challenges.

DBO provides installation, upgrade, migration and performance improvement projects, consultancy, maintenance and support services for Oracle database and IFS Application servers.

- **Disaster Recovery Systems Installation and Monitoring**
- **Regular Oracle Database and IFS Applications Health-Check Reporting**
- **Installation and Monitoring of Back-Up systems**
- **Critical Intervention**
- Performance Tuning
- Critical Oracle and IFS Patch Updates Tracking and Installation
- Tracking Critical Errors Occurring in the Systems
- Monitoring System Resources
- Major Oracle Database Upgrades
- Installation of Oracle EE Options
(Data Guard, Partitioning, Advanced Security, Advanced Compression v.s.)



We strive to enhance our skills to align with your preferences.

Eliminating Staff Dependency

Our products enable you to easily automate your database backups for the specific day and time that suits you best. You can also track the entire backup process and prevent any backups from failing. Additionally, our product can help you to seamlessly transfer your data from the live environment to the test environment with a single click of a button, all on a schedule that you choose.

We protect your data in real time without interruption, regardless of Oracle version

In order to prevent a possible data loss, we process your real-time data on the replicated system with the Dataguard tool if you are using Enterprise Edition, and with our DbPort Dr product we have developed if you are using Standard Edition, and we ensure that you can access your data at any time without interruption.

We are always ready for any problems that may arise with our early warning system

Thanks to our innovative early warning system, we detect problems before you notice them and report them immediately. With this approach, we aim to provide uninterrupted business continuity and minimize costs by identifying potential errors related to the performance of your Oracle database and application servers in advance. Thus, while strengthening your workflow, we also increase operational efficiency. While you focus on your business, we ensure that our system runs smoothly in the background.





Next Generation Managed Cloud Service with DBO

Our local cloud service provides all the resources - hardware, network, security and human resources - that organizations need to use and maintain IFS business applications.

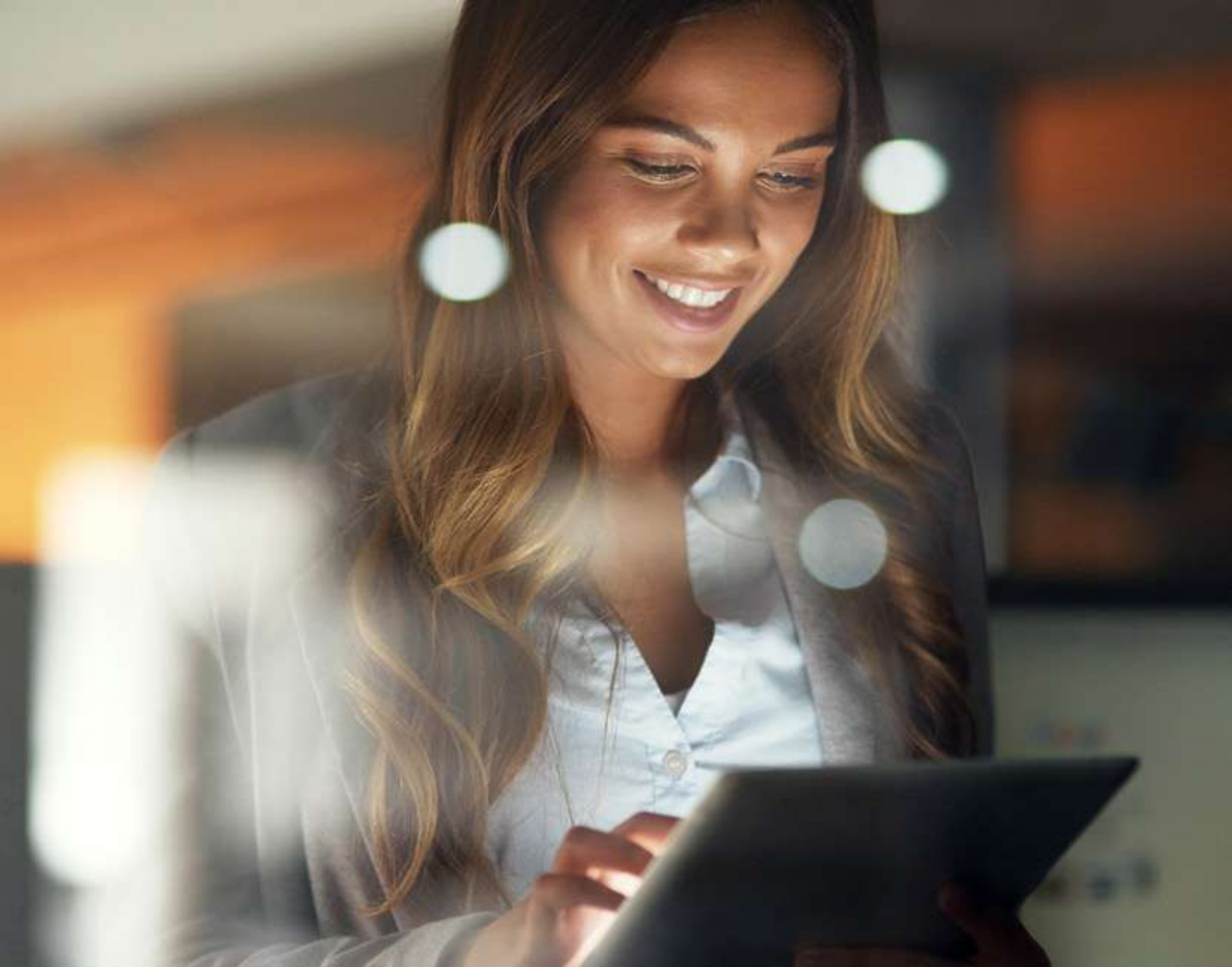
With IFS Turkey Private Cloud service, you leave the management, support, and follow-up of all processes such as infrastructure, hardware, virtualization, database, operating system, application server, backup, 24x7 system monitoring, disaster recovery to IFS Turkey expert team.

With this service, you will have an uninterrupted and secure system without the need for any IT infrastructure and IT human resources.

In addition to our specialized Oracle database and IFS application server consulting services, we have added a managed cloud service. This new service has been developed to provide our customers with a more flexible and efficient infrastructure. Traditional server infrastructure and data center management can be a significant source of cost and time for many businesses. For this reason, cloud services are becoming increasingly popular.

Our managed cloud service aims to provide our customers with integrated hardware and human resources. You no longer have to deal with complex operations such as buying or leasing servers, allocating space for data centers and managing this infrastructure. With our expert staff, we provide the cloud infrastructure resources that suit your needs, while at the same time managing all the processes required to manage your infrastructure, back up and ensure your uninterrupted operation. We also provide the best technology and expertise to support our clients in their technological transformation journey to grow their business and gain a competitive advantage by reducing concerns on critical issues such as security, data backup and sustainability.

This approach aims to provide our clients with the support they need to manage their business more easily and efficiently. It also enables businesses to reduce costs and use their resources more effectively. With this service, available exclusively to IFS users, we continually strive to provide greater comfort to our customers and improve their business.



IFS Users prefer DBO

Our team has extensive experience and know-how with IFS systems and servers, as well as expertise with Oracle databases. We offer prompt solutions for any IFS or Oracle server issues, regardless of the source or system involved.

We provide support not just during critical Oracle database failures but also for IFS server errors, downtimes, installation and configuration needs, and certification processes.



In a developing company, it is of great importance to ensure the continuity of your system with the growth of data and the increase in speed and performance-oriented applications. Following all these processes with limited information and employees and allocating time for other jobs is becoming increasingly unsolvable.

Today, it is observed that companies have to have more than one staff to host data and ensure security on the servers they use.

DBO is to provide uninterrupted service at less cost by eliminating all these obligations.

While providing this service, the company is committed to security and confidentiality without any loss of data, damage, problems, and without the customer's follow-up or control of the necessary maintenance.



Work Uninterrupted



Improve Your Business Performance



Deliver High performance at an Affordable Cost

dbo
INFORMATION TECHNOLOGIES

Koşuyolu Mahallesi Salih Omurtak Sokak No:78 Kadıköy, İstanbul

Telefon: +90 216 545 96 96

Faks: +90 216 545 90 76

Email: info@dbo.com.tr